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Generated on: 31 October 2016

1. Employment Opportunity & Economic Success												
	EC 10	EC 12a	EC 12b	EC 12c	EC 12d	EC 13a	EC 13b	EC 40				
2. Housing Need												
	BS RB 3	FP 7	FP 8	HS 1	HS 5	HS 11b	HS 2	HS 14	HS 10b	BS RB 2	HS 8	HS 17
3. High Quality Environment												
	DM 2	DM 157a	DM 157c	HE 13	SS 15	SS 16	SS 17	DM 157b	SS 192	SS 35	SS 36	
4. Active Safe Communities												
	HE 10	EC 77										
5. Transforming the Council												
	BS AS 3	BS BI 02	HR A 01 R	BS RB 11	BS AS 1 RDC	BS RB 12	BS MD 1					

Status Icon Key

 On track	 Warning	 Alert	 Data only indicator	 Long term trend arrow
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1. Employment Opportunity & Economic Success

		EC 10	Total Job Seeker Allowance and Universal Credit Out of Work Claimants Aged 16 - 64			
Current Value		0.5%	September 2016	Previous Value	0.6%	August 2016
Yorkshire and Humber 2.2%, Great Britain 1.8%, Ryedale total 160 people.						
		EC 12a	% Ryedale population aged 16-64 qualified - NVQ1 or equivalent			
Current Value		83.5%	2015/16	Previous Value	83.1%	2014/15
Ryedale had 25,100 residents between January-December 2015 aged 16-64 studying at NVQ1 level and above. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.						
		EC 12b	% Ryedale population aged 16-64 qualified - NVQ2 or equivalent			
Current Value		70.5%	2015/16	Previous Value	67.5%	2014/15
Ryedale had 21,200 residents between January-December 2015 aged 16-64 studying at NVQ2 level and above. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.						
		EC 12c	% Ryedale population aged 16-64 qualified - NVQ3 or equivalent			
Current Value		45.1%	2015/16	Previous Value	54.4%	2014/15
The percentage of Ryedale residents aged 16-64 reaching NVQ3 and above dropped from 15,900 attaining the qualification to 13,600 from January-December 2015.						
		EC 12d	% Ryedale population aged 16-64 qualified - NVQ4 or equivalent			
Current Value		29%	2015/16	Previous Value	41%	2014/15
The number of the Ryedale residents qualified to NVQ4 or equivalent has dropped from 12,000 to 8,700						
		EC 13a	Gross weekly earnings by workplace			
Current Value		£410.20	2015/16	Previous Value	£420.20	2014/15
Ryedale has the lowest median gross weekly wage in the LEP area. Although unemployment is low, low wages cause many people to have more than one job and also cause housing affordability issues. Priorities to increase wage levels for local people are in the Ryedale Economic Action Plan.						
		EC 13b	Gross weekly earnings by residency			
Current Value		£411.80	2015/16	Previous Value	£426.00	2014/15
Earnings by Workplace 2015 annual data (pounds) Ryedale £411.80, Craven £450.20, Scarborough £467.90, Hambleton £479.50, York £496.00, Harrogate £518.00, Richmond £518.50, Selby £526.50. Yorkshire and Humber region average £480.50, Great Britain £529.60 Ryedale has the lowest median gross weekly wage in the LEP area. Although unemployment is low, low wages cause many people to have more than one job and also cause housing						

affordability issues. Priorities to increase wage levels for local people are in the Ryedale Economic Action Plan.




		EC 40	Employment Rate - aged 16-64			
Current Value	81.5%	2015/16	Current Target	84.5%	2014/15	

2015/16: Yorkshire and Humber 72.2% Great Britain 73.7%

Although generally buoyant, the high technology manufacturing sector specialising in sub sea technologies has been declining due to global oil price depressing oil exploration activity. RDC is continuing to support the high technology manufacturing sector through training and infrastructure support.

Seasonality is also an issue addressed in the Visitor Economy activity delivered by RDC.




2. Housing Need

		BS RB 3	Speed of processing - changes of circumstances for HB/LCTS claims			
Current Value	7.3 days	September 2016	Current Target	12.0 days		




The performance for changes of circumstance for both housing benefit and local council tax support has been strong over recent months. However the implementation of the full service for Universal Credit in June 2016 for Ryedale working age claimants may cause a significant increase in the volume of changes to be processed for LCTS claimants, which may in turn affect performance.

		FP 7	Net additional homes provided			
Current Value	245	2015/16	Current Target	200		

The target of 200 is the LDF plan requirement. 261 net additional homes were provided in 2014/15. Short trend down on previous year's figure of 261.

		FP 8	Supply of deliverable housing sites			
Current Value	116.0%	2015/16	Current Target	100.0%	See Annual Monitoring Statement and Strategic Housing Land Availability Assessments. Target five year housing supply= 100% Short trend down on previous year's figure of 118.0%.	


















The new five year deliverable supply figure at 31/3/16 is 1158 plots which equates to 5.8 years of deliverable supply (based on the Plan requirement of 200) or 116%

		HS 1	Homeless applications on which RDC makes decision and issues notification to the applicant within 33 working days (was LPI 70)			
Current Value	100.0%	Q2 2016/17	Current Target	100.0%	Target is to decide on all applications within 33 days	

5 decisions made in the period and notified within 33 days.

		HS 5	Number of Homeless Applications			
Current Value	7	Q2 2016/17	Current Target	13	Total number of applications for 2014/15 = 30	

7 Applications were received in this period.

		HS 2	Length of stay in temporary accommodation (B&B, weeks) Snapshot			
Current Value		1.14 weeks	Q2 2016/17	Current Target	4.00 weeks	Target: National maximum allowable is 6 weeks. Local target of 4 weeks
3 people stayed a total of 8 nights in temporary B & B accommodation for the period.						
		HS 14	Affordability Ratio			
Current Value		8.5	2015/16	Current Target	8.39	2014/15
Affordability ratios in 2015 were calculated using earnings data from April 2015 and house price data for the period September 2014-September 2015.						
		BS RB 2	Speed of processing - new HB/LCTS claims			
Current Value		34.3 days	October 2016	Current Target	25.0 days	
The delay in processing new claims for Housing Benefit and Local Council Tax support is due to one full time member of staff leaving and holidays and in addition for Local Council Tax Support there are delays with Universal Credit up to six weeks for new claims which is administered by the Department for Work and Pensions but we use as income in the assessment of Local Council Tax Support.						
		HS 8	Prevention of Homelessness through Advice and Proactive Intervention (values and targets are per quarter, not accumulative)			
Current Value		32	Q2 2016/17	Current Target	39	Target is to achieve 10% improvement in numbers of preventions year on year
Homelessness prevented by LA						
		HS 17	Number of affordable homes delivered (gross)			
Current Value		30	2015/16	Current Target	75	35% of market housing target would result in 70 affordable homes arising from 200 net additional homes.
67 affordable new homes under construction with 29 completed						
		HS 10b	% Households in Ryedale in Fuel Poverty (Low Income High Cost)			
Current Value		15.9%	2014/15	Current Target	10.6%	2013/14
3636 out of 22827 households in Ryedale were in fuel poverty in 2014						
3. High Quality Environment						
		DM 2	Planning appeals allowed			
Current Value		30.0%	Q2 2016/17	Current Target	33.0%	Target based on national averages and benchmarking
At the end of Quarter Two 10 decisions had been received which included three allowed . It is of note that two of these were on adjacent sites relating to appeals by Gladmans at Langton Rd Norton . Whilst the 33% allowed appeals target is being met it is also of note that this target can be extremely volatile because of the low numbers of appeals lodged.						

		DM 157a	Processing of planning applications: Major applications (13 weeks)			
Current Value	83.30%	September 2016	Current Target	70.00%	Targets originally set under Planning Delivery Grant regime	
At the end of October 2016 performance stood at 85% being dealt with within agreed target times exceeding the target of 70% . Again this figure can be volatile arising from the relatively low numbers of major category applications received.						
		DM 157c	Processing of planning applications: Other applications (8 weeks)			
Current Value	92.00%	September 2016	Current Target	90.00%	Targets originally set under Planning Delivery Grant regime	
Performance at 90.7% exceeds the 90% target and has been consistent for several months.						
		HE 13	% of Food establishments in the area broadly compliant with food hygiene law			
Current Value	86%	2015/16	Current Target	72%	Target is to improve on previous year. Assessments of premises undertaken using risk based scoring and national guidance. 17% of premises are low risk and not accessed and by default not compliant under the national definition for this indicator.	
The "broadly compliant" performance Indicator is defined as the percentage of food establishments within the local authority area that are broadly compliant with food law. The assessment is based on a scoring system that is defined in the national Code of Practice. When officers inspect a food business they rate the business with respect to several aspects. Three of those aspects namely the standard of hygiene, the structural standard and the confidence in management are awarded numerical values and if any one of them falls below a prescribed level then the establishment is judged to be non broadly compliant.						
		SS 15	% of Household Waste Recycled			
Current Value	21.73%	2015/16	Current Target	20.00%	Target set following analysis of previous performance levels	
Performance continues to improve. The priority is to maintain this level of performance.						
		SS 16	% of Household Waste Composted			
Current Value	24.07%	2015/16	Current Target	23.00%	Target set following analysis of previous performance levels	
There has been a reduction in tonnages post garden waste subscription, which is circa 35-40% per annum. Although overall tonnage PA has reduced, it is clear to see from sales and tonnage data that participation per household has increased by 36%. Taking the average kg's per household from 297 kg's up to 462 kg's. So whilst tonnage has reduced and impacts on overall recycling performance, residents using the service are 'super users' justifying the kerbside collection. In addition to this rates of contamination have reduced to almost zero.						
		SS 17	Household Waste Collection - % change in kilograms per head			
Current Value	-3.45%	2015/16	Current Target	0.25%	Target is to improve on previous years change	




Year on year the amount of household waste collected has significantly reduced, giving a net change of -3.45% in 15/16.

2015-16 408.78 kg/per head, 2014-15 423.41 kg per head.

		DM 157b	Processing of planning applications: Minor applications (8 weeks)			
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Current Value	77.70%	September 2016	Current Target	80.00%	Targets originally set under Planning Delivery Grant regime	
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Performance has been improving for some months and this Trend is continuing. Customer satisfaction has increased on previous years. Minor applications requiring developer contributions are affecting performance in this category arising from the need for S106 agreements to accompany the planning permission. This resulted in numerous applications being determined beyond their 8 week determination period. Last years performance in this category reflects this, however as a result of the recent Court of appeal decision relating to contributions from small site this figure is expected to rise in 2016/17 as applications will not be delayed by the need for a legal agreement

		SS 192	% of household waste sent for reuse, recycling and composting			
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Current Value	45.80%	2015/16	Current Target	49.70%	National target to achieve 50% by 2020	
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15/16 is the first full year of data that reflects the full impact of charging for garden waste. Results are positive, achieving 46% subscription rate against a target of 35%. The overall recycling rate has reduced by 8% against a forecast reduction of 15%.

15/16 45.8% (first full year charging for garden waste)
 14/15 48% (Part year charging for garden waste collection)
 13/14 53% (no charge for garden waste collection)

A new target will be issued upon a review of current performance.

		SS 35	% CO2 reduction from LA operations.			
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Current Value	18.5%	2015/16	Current Target	-12.5%	Target set for three years, based on national guidance. To be reviewed following analysis of performance to date	
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The large increase in CO2 emissions in 2015-16 is due to the energy consumption of the pools not being included for part of 2014-15. The pools are still owned by the Council and therefore should be included in the calculation of this performance indicator. As such future targets will revised based on 16/17 performance.

		SS 36	Tonnes of CO2 from LA operations			
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Current Value	1,680	2015/16	Current Target	1,418	Target set for three years, based on national guidance. To be reviewed following analysis of performance to date	
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The large increase in CO2 emissions in 2015-16 is due to the energy consumption of the pools not being included for part of 2014-15. The pools are still owned by the Council and therefore should be included in the calculation of this performance indicator. As such future targets will revised based on 16/17 performance.

4. Active Safe Communities

		EC 77	Total Crime in Ryedale			
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Current Value	800	2016/17				
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The level of crime recorded in 2014/15 was unsustainably low and the performance for subsequent years will be higher than this. In 2013/14 2273 crimes were recorded.					
		HE 10	Adult participation in sport and active recreation. Sport England Active People Survey-Annual		
Current Value	35.5%	2015/16	Current Target	32.7%	Target is to improve on previous years performance
The percentage of Ryedale residents exercising with moderate intensity for 30 minutes at least once a week has increased for 2015/16 to 35.5%. This is above the Yorkshire (35.0%) but below the percentage for England (36.1%)					
5. Transforming the Council					
		BS AS 3	Payments made using electronic channels		
Current Value	96%	September 2016	Current Target	85%	Target is set to maintain performance
Electronic channels include web, telephone and Direct Debit.					
		BS BI 02	% FOI Requests responded to within 20 working days		
Current Value	100%	September 2016	Current Target	95%	
43 out of 43 FOI requests were responded to within 20 days.					
		HR A 01 R	Average number of Working Days Lost Due to Sickness Absence per FTE, RYEDALE		
Current Value	0.25 days	Q2 2016/17	Current Target	1.88 days	Target was North Yorkshire average for 2009. This has been revised to more accurately reflect the absence levels in the public and private sectors as presented by the CIPD in their annual survey of absence management. Average absence last year for the public sector was 8.7 days and in the private sector 6.9. the target has therefore been revised to 7.2 days for RDC to reflect our ambition to be more commercial in how we deliver our business.
Levels of absence have reduced significantly with performance on or better than the target since January 2016					
		BS RB 11	% of Council Tax collected		
Current Value	57.90%	September 2016	Current Target	58.43%	Target is set to maintain performance
Part of drop attributable to change to month in which we collect half yearly & quarterly instalment. in 2015 was collected in September, now collected in October.					
		BS AS 1 RDC	Service enquiries resolved at first point of contact (telephone)		
Current Value	44%	September 2016	Current Target	50%	Target is for year on year improvement

Following changes of staffing within the team at front of house, performance has improved, and call volumes managed at peak times, such as council tax billing and garden waste licence renewals, with support of other hub teams.

		BS MD 1	Standard searches completed in 5 working days			
Current Value		53.7 %	October 2016	Current Target	90.0%	

All working well after upgrade and searches being dispatched on a regular basis . The trend is improving, as is performance by NYCC.

		BS RB 12	% of Non-domestic Rates Collected			
Current Value		57.95%	September 2016	Current Target	61.01%	Target is set to maintain performance

Large drop due to change of responsible party at Central Science Laboratory, Sand Hutton which has RV of £3.3m. Had to refund to DEFRA and re-bill Capita.